

## CEO Q&A: How Are You Supporting Your Corporate Employees During COVID-19?

April 17, 2020



### **Rob Flanagan, President, Wag N' Wash**

During this crisis our culture of team shifted to a culture of family, where everyone's humanity is front and center. We established a daily and weekly communication program to address the changing dynamics, and I am calling each team member to check in. Further, we are sending care packages to team members, hosting weekly happy hours, and communicating through video chats, video messages, and emails.